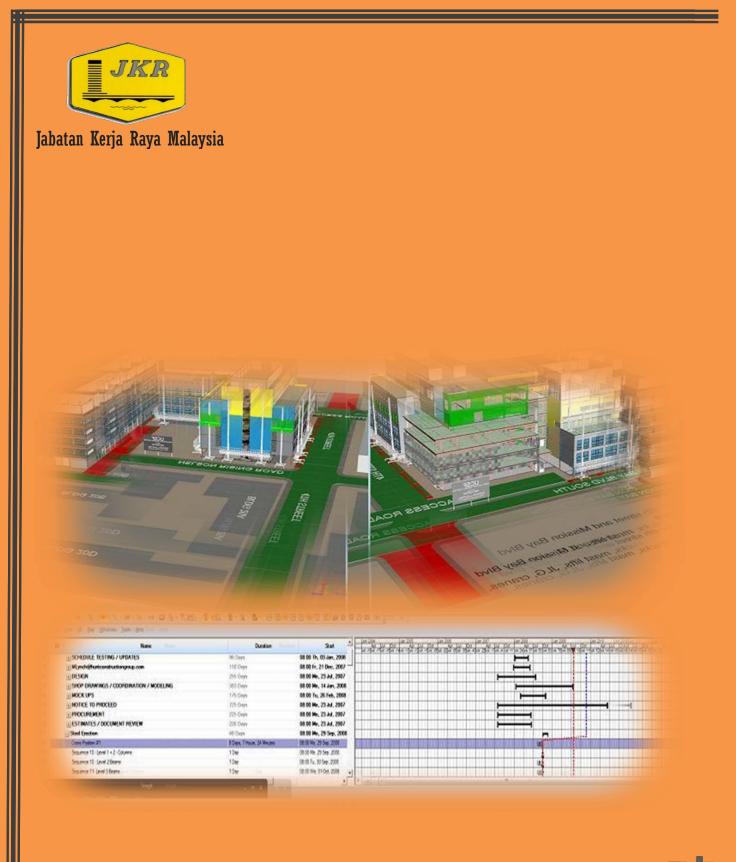
JKR 29300-0014-14

# **WORK PROGRAM GUIDELINES**

#### **PROJECT MANAGEMENT EXCELLENCE**









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## PREFACE

This guideline is based on Project Management Book of Knowledge (PMBoK) and the Practice Standard for Scheduling by the Project Management Institute (PMI), USA. It is adapted to the introduction and development of Work Program particularly in Jabatan Kerja Raya Malaysia.

This guideline serves as reference to: -

- Develop Work Program.
- Evaluate Work Program for approval.

This guideline contains the:

- Steps involved in developing a Work Program;
- Format of Work Program submitted for approval.
- Work Program components and items that needs to be included in a Work Program;
- Checklist for assessing Work Program submitted by contractors/consultant during planning, progress and revision stage.





#### **1.0 INTRODUCTION TO WORK PROGRAM GUIDELINES**

Project management is one of JKR core business. In this aspect, JKR promised to deliver the projects on time, within budget and with the specified quality. To achieve this, project management best practices is being inculcated within JKR working environment.

Project schedule management is the core function of project management whereby any changes in time will affect the success of the project. Project schedule management includes the processes required to accomplish timely completion of the project. One of the tools being used to achieve this objective is Work Program.

Work Program describes the work to be done, who will undertake the work (resources) and when it should be done. The benefits of having a Work Program are:

- project planning and strategic analysis;
- encourages detailed thinking and planning;
- improves communication;
- provides a target;
- gives indication when you are off track;
- managing time, cost and resources effectively;
- detects problems at early stage to prevent, minimize and/or mitigate the impact of schedule problems on the completion of the project; and
- enables project manager to control the project.





#### 2.0 OVERVIEW ON WORK PROGRAM

The purpose of the Work Program is to provide a useful 'road map' that can be used by the project manager and the project team to:

- Plan, monitor, and control the timely execution of the work, from the day the project commences through each of its phases to successful completion;
- Track and monitor the progress of the project;
- Manage resources more smoothly;
- Identify and monitor dependencies and constraints between tasks to prevent unnecessary delays; and
- Communicate more frequently and effectively with stakeholders.

Establishing a realistic and achievable Work Program is one of the critical initial actions in setting up a project.

The Work Program provides a graphical representation of predicted tasks, milestones, dependencies, resource requirements, task duration and deadlines. The Work Program should be detailed enough to show each Work Breakdown Structure (WBS) task to be performed, the resources responsible for completing the task, the start and end date of each task, and the expected duration of the task.

Failure to meet schedule goals is most often due to unrealistic deadlines, passive project execution, unforeseen problems, or things overlooked in the plan.





### 3.0 ELEMENTS OF DEVELOPING WORK PROGRAM

No.	Process	Description	
1.	Define the Project Scope	Obtain a clear picture of what the scope, deliverables and tasks of the project.	
2.	Create WBS and Capture All Deliverables	Subdividing the major project deliverables and project work into smaller and more manageable components.	
3.	Define Activities	Identifying the specific schedule activities that need to be performed to produce the various project deliverables inclusive of risk mitigation measures. It should have enough detail to reduce the risk of forgetting important steps.	
4.	Define Sequence of Activities	<ul> <li>Arrange the tasks in sequence according to general arrangement and methods of construction (horizontally and vertically).</li> <li>Identify and document the logical relationships among the scheduled activities.</li> </ul>	
5.	Estimate Resources for All Activities	Estimating the type and quantities of resources required to perform each scheduled activities.	
6.	Estimate Activity Duration	Estimating the time needed to complete each scheduled activities (e.g. parametric estimating - based on productivity rates and quantity or work).	





7.	Develop the Schedule	Analyzing activity sequences, durations, resource requirements, schedule constraints and other processes to produce the final project schedule.
8.	Cost Estimate and Budget	Estimating and distributing the cost to WBS according to item cost in the BQ.

A Work Program consists of a table of activities with their scheduled dates when activities and milestones are to take place. In the project management profession, Work Programs are used to guide the execution of the project as well as to communicate to all stakeholders when certain activities and events are expected to happen.

Successful completion of a project is heavily dependent on effective planning. A project plan allows you to complete a project within a specified timeline and a specified budget. The Work Program provides an outline structure to the project. In short, a Work Program tells us how much time a project or any part of it will take.

The main steps in developing a Work Program are as below:

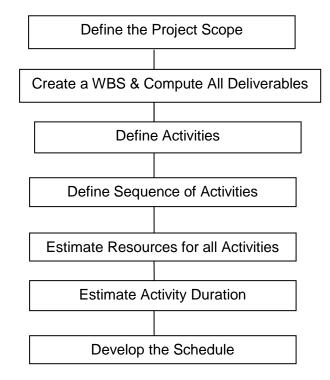


Table 1: Description of Process





#### 4.0 SCHEDULE COMPONENTS

The schedule component provides a detailed categorized list of the potential components of a scheduling.

Some guidance is given on those components that are required for JKR projects but the project manager may add more components if the need arises, please refer to Appendix A.

#### 5.0 FORMAT OF WORK PROGRAM FOR SUBMISSION

For all JKR projects, Work Program submitted (soft and hard copies) should consist of the followings items:

Components	Items To Be Included	
Gantt Table	ID, Indicators, WBS Code/ID, Task Name, Duration (days),	
	Start Date, Finish Date, Predecessor, Successor, Resource	
	name, Cost, Total Float	
Gantt Bar	Bar, link, resource name, milestone	
Identification of Critical	Gantt Table	
Activities	ID, Indicator, WBS, Task name, Duration, Start Date, Finish	
(critical activities should	Date, Predecessor, Total Float/Slack	
be in red color)	<u>Gantt Bar</u>	
	Bar, Link, Resource name	
	Network Diagram	
	Critical activities, critical path, relationship.	

#### Table 2: Format of Work Program Submission





#### 6.0 SCHEDULE CONFORMANCE ASSESSMENT

#### 6.1 Assessing Work Program – Planning Stage

Assessment of the Work Program during the planning stage for approval.

**Appendix B** indicates the items required to ensure the Work Program is adequate and can be used for monitoring. Once approved, the Work Program will be the Baseline Work Program on which the monitoring and control of the project is based on.

Generation of the financial and physical S-Curve for the project must be from the approved baseline program.

#### 6.2 Assessing Work Program – Progress Stage

At this stage the contractor will submit the Work Program showing the progress of the work.

Project Team shall verify the correctness / integrity/ authenticity Updated Work Program submitted.

The guide is as in Appendix C.

#### 6.3 Assessing Work Program – Revision Stage

Whenever the need arises to revise the Work Program due to delay or EOT, then the contractor/consultant shall revise the Work Program.

Once approved, the Work Program will become the new baseline program on which the monitoring and control of the project is based on.

The guide is as in Appendix D.





### Appendix A

#### **Scheduling Components**

Category	Components	Required/Optional	Remark
Calendar		Optional	Project Calendar for
Calendar	Activity Calendar	Optional	Project Calendar for
	Project Calendar	Required	JKR project must be
	Resource Calendar	Optional	based on the
			Government working
			days.
Constraint	Expected Finish	Optional	
	Finish Not Earlier	Optional	
	Than		
	Finish Not Later	Optional	
	Than		
	Finish On	Optional	
	Mandatory Finish	Optional	
	Date		
	Mandatory Start	Optional	Not allowed unless
	Date		with prior approval from
	Project Start	Optional	SO/PD. Constraint in
	Constraint		the program does not
			reflect the true situation
	Project Finish	Optional	of the project.
	Constraint		
	Start Not Earlier	Optional	
	Than		
	Start Not Later	Optional	
	Than		
	Start On	Optional	

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Category	Components	Required/Optional	Remark
Duration	Actual Duration	Required	
	Baseline Duration	Required	
	Remaining	Optional	
	Duration		Tasks shall be less
	Actual Duration	Required	than one month (20
	Baseline Duration	Required	working days) in
	Project Remaining Duration	Optional	duration.
		Ontional	
	Project Target Duration	Optional	
	Total Duration	Optional	
Finish Date	Actual Finish	Required	
	Baseline Finish	Required	
	Finish	Required	
	Early Finish	Optional	
	Late Finish	Optional	
Deveent			
Percent Complete	Percent Complete	Required	
·	Physical Percent Complete	Optional	
	Work Percent	Optional	
	Complete		





Category	Components	Required/Optional	Remark
Relationship	Finish to Finish Finish to Start Start to Finish Start to Start	Optional Required Optional Optional	<ul> <li>Based on the method statement and method of construction proposed.</li> </ul>
			<ul> <li>There will be no loose ends in the scheduling logic (every task and milestone will have a predecessor except the project start milestone; every task and milestone will have a successor except the project end milestone.</li> </ul>
			<ul> <li>Any of use of start- to-start, start-to- finish, and finish-to- finish scheduling logic will be accompanied by an explanation; generally, this logic is discouraged.</li> </ul>





Category	Components	Required/Optional	Remark
Resource	Resource Sheet	Required	For construction
	Resource	Required	scheduling, the
	Assignment		resources should be determined by
	Resource	Optional	the contractor, but
	Availability		JKR Project
	Resource	Optional	Managers must
	Description		check to ensure
	Resource ID	Optional	resources are adequate to meet
	Resource Lag	Optional	project
	Resource Leveling	Optional	requirements.
	Resource	Optional	- December work
	Library\Dictionary		<ul> <li>Resources, work and scheduling</li> </ul>
	Resource	Optional	logic shall never be
	Rates/Prices		associated with
	Resource Type	Required	summary elements
			in the WBS; they
			shall be tied to
			tasks and
			milestones only.
Start Date	Start	Required	
	Baseline Start	Required	
	Actual Start	Required	
	Early Start	Optional	
	Late Start	Optional	





Category	Components	Required/Optional	Remark
Miscellaneous	Activity Code	Optional	<ul> <li>More than one critical path</li> </ul>
	Activity Cost Estimate	Optional	indicates that the Work Program
	Activity Effort	Optional	needs to be re-
	Activity ID	Required	<ul><li>planned.</li><li>Project start and</li></ul>
	Activity Label	Optional	project finish in the
	Activity Scope Definition	Optional	contract to be indicated as
	Assigned Quantity	Optional	Milestones.
	Baseline Data Date	Optional	<ul> <li>Duration unit: days.</li> </ul>
	Critical Path	Required	<ul> <li>The contractor shall be required to</li> </ul>
	Custom Field	Optional	update the progress
	Data Date	Optional	of work
	Earned Value	Optional	weekly/monthly or as instructed by the
	Estimate at Completion (EAC)	Optional	SO in order to detect task slippage
	Estimate to Complete (ETC)	Optional	early. <ul> <li>Every project</li> </ul>
	Lag	Optional	deliverable should
	Lead	Optional	appear by name in the Work
	Milestone	Required	Breakdown
	Project Description	Optional	Structure (WBS).
	Project Manager	Optional	
	Project Name	Required	
	Work Program ID	Optional	





Category	Components	Required/Optional	Remark
	Project Version	Optional	<ul> <li>The WBS will be</li> </ul>
	Summary Activity	Required	hierarchical, with each level of the
	Unit of Measure	Optional	hierarchy generally
	Update Cycle	Optional	containing between
	WBS ID	Required	three and seven sub items.
			<ul> <li>The primary goal of the WBS will be to organize the work so it is clear to stakeholders and completely defined.</li> </ul>
Float / Slack	Free Float / Slack Total Float/Slack	Optional Required	Float/ slack can be used to verify/ confirm
			the critical activities.





#### Appendix B

Checklist for Assessing Work Program – Planning Stage

Project	Elements	What To Look For / Best
Management		Practice
Process		
Scope Definition	Project Name	In the Project Properties, name
		should be the same name as in
		the contract.
		the contract.
	Project Start Date or Finish Date	Start and finish date must be the
		same as in the contract date.
	Scheduling Pattern	Check whether Forward or
		Backward Scheduling – Ensure
		forward scheduling is used. This
		will determine the way of
		scheduling and planning.
	Project File Name, Folder Name,	<ul> <li>Project file name should</li> </ul>
	Revision No.	contain Project Name for ease
		of documentation and search.
		<ul> <li>Revision numbering to be</li> </ul>
		agreed between JKR and
		contractor and should include
		date revised.
	Type of Software and version to run	Use the latest version of planning
	the file	software as approved by SO.
Create WBS	WBS List	<ul> <li>Includes all schedule activities</li> </ul>
		that need to be performed to
		produce the various project
		deliverables.
		<ul> <li>WBS must be measurable and</li> </ul>
		manageable.
I	1	1





Project Management Process	Elements	What To Look For / Best Practice
Create WBS	WBS Level	<ul> <li>Deliverables should be broken down to minimum level of Work Package.</li> <li>Every single group of work (summary task) will have different level of WBS.</li> </ul>
	WBS Coding System	
	WBS has been created completely by expanding all sub-tasks	
	Work Package	Acceptance Criteria for the lowest level of each WBS must be measurable and manageable, i.e. duration, cost and resource can be easily assigned to the work package.
	Work Attributes	<ul> <li>There are generally two categories:</li> <li>Physical (Contribute to the physical progress);</li> <li>Supporting or Level of Effort (LOE) [Contribute financially, but would not affect the physical progress] e.g. maintenance of site office, inspection &amp; testing, progress report.</li> </ul>
	Total Work Package = Works defined in the Contract Documents	Ensure no work is left out.





Project Management Process	Elements	What To Look For / Best Practice
Create WBS	<ul> <li>WBS Attributes can be classified as</li> <li>Summary Tasks</li> <li>Sub-Tasks</li> <li>Milestones (has zero duration)</li> <li>Recurring Tasks</li> <li>Tasks with the Split</li> <li>Tasks with the Constraints</li> </ul>	<ul> <li>Ensure:</li> <li>Milestone has zero duration.</li> <li>External dependencies such as supply of services (e.g. electrical, water, gas and etc.) and land acquisition to be identified and can be created as milestone.</li> <li>Identify Recurring Tasks such as monthly site meeting and monthly progress report.</li> <li>Split task is not allowed for JKR projects. If not, justification is needed.</li> <li>Any constraints on task is not allowed (except ASAP and Recurring Task).</li> </ul>
	<ul> <li>Long Lead Items:</li> <li>Proposal</li> <li>Approval</li> <li>Design</li> <li>Fabrication</li> <li>Supply</li> <li>Testing (Factory Acceptance Testing)</li> <li>Delivery/Installation</li> <li>Testing &amp; Commissioning</li> <li>Preliminary, Provision Sum, Design Elements – Identify the WBS level</li> </ul>	Decide whether procurement components to be included or not, depending on how it affect the progress of work. This may apply to Equipment, Material, Tools, Machinery and etc.





Project Management Process	Elements	What To Look For / Best Practice
Activity	Method Statement	Ensure all supporting documents
Sequencing	Method of Construction	are submitted. These documents indicate the contractors plan to
	Shop Drawing	carry out the Project Works. It
	Work Procedures	should be the basis to check for
		completeness and logic of activity
		sequencing.
	Predecessors	<ul> <li>Every task must have a</li> </ul>
	Successors	predecessor, except the
		Project Start and recurring
		tasks.
		<ul> <li>Every task must have a</li> </ul>
		successor, except the Project
		Finish Date and recurring
		tasks.
	Link Type: Finish-Start (FS), Start-	Lead and lag time must be logic
	Start (SS), Finish-Finish (FF), Start-	and realistic according to the
	Finish (SF)	sequence of work.
	Task Constraints	Check for constraints imposed
		on certain work (indicators
		column).
		<ul> <li>Query on constraints and take</li> </ul>
		appropriate action.
	Network Diagram	Check continuity of linkages from
		Project Start to Project Finish to
	ensure true Cri	
	Linking Pattern: sub-task to sub-task,	Ensure there is <b>NO</b> linking to
	sub-task to summary task, sub-task	summary tasks.
	to milestones and etc.	Ensure all links pattern are logic.





Project	Elements	What To Look For / Best
Management		Practice
Process		
Activity	Resource List (Type, Group,	<ul> <li>Check contractor's resource</li> </ul>
Resource	Maximum Numbers in project, job	plan for adequacy of resource
Planning	functions)	allocation, realistic productivity
		rates, etc.
		<ul> <li>This is meant to check for</li> </ul>
		Activity Duration Estimate
		only.
	Resource Allocation (assign	<ul> <li>Use resource allocation to</li> </ul>
	resource to the task)	estimate the duration of work,
		to determine the resource's
		responsibility and cost
		estimation for that particular
		work.
		<ul> <li>Check that all activities (at</li> </ul>
		work package level) are
		assigned with appropriate
		resources except recurring
		tasks.
		<ul> <li>Resource should not be</li> </ul>
		assigned to summary tasks.
Activity Dynation		
Activity Duration	Activity Duration Estimate (ADE)	<ul> <li>Contractor/ consultant should</li> </ul>
Estimate	table:	be able to explain the basis of
	a. Quantity of work	the estimate submitted.
	b. Risk identification at Work	<ul> <li>Check quantity of work is as in</li> </ul>
	Package level	Bill of Quantities.
	c. Duration entry only to Sub-	<ul> <li>Risk should be considered</li> </ul>
	Task level	during duration estimation
	d. In default, it means:	(e.g. time lapse needed for
	1 Day = 8 hours	test result, etc.).
	1 week = 5 days	<ul> <li>Standardize unit of duration to</li> </ul>
	1 month = 20 days	'day'. Duration in 'weeks' may





Project Management Process	Elements	What To Look For / Best Practice
Activity Duration Estimate	Milestones	result in different finish date due to different interpretation of working days. Ensure no tasks other than milestones or external dependencies is assigned with 'zero duration'. Important to indicate dates at Gantt Bar area.
	Duration for Summary Task will be gathered from the sub-tasks underneath. Length of Working Duration	Duration for summary task should not be 'typed in'. It is automatically calculated by the program if the WBS level is done correctly. Length of working duration should not exceed one reporting period (for example, 20 days – for monthly reporting).
	<ul> <li>Define Calendar</li> <li>a) Working Time (it can be Standard (8 hours working + 1-hour lunch), Night shift, 24 hours working, or else determined by the Contractor)</li> <li>b) Working Day and Non-Working Day including Public Holiday.</li> <li>c) Includes calendar days throughout contract duration.</li> </ul>	<ul> <li>Working time should be the standard working time.</li> <li>Ensure contractor has allowed all public holidays.</li> </ul>





Project Management	Elements	What To Look For / Best Practice					
Process							
Schedule	a) Initial Work Program	Ensure program contains the					
Development	b) Accepted Work Program	required information as in					
	c) Revised Work Program	Appendix A.					
		Deinte das seus abandal in chada					
	Presentation Format – Gantt Chart	Printed copy should include					
	(Gantt Table + Gantt Bar)	information of project, such as:					
		<ul> <li>Project Name</li> </ul>					
		<ul> <li>Revision Number</li> </ul>					
		<ul> <li>Legend</li> </ul>					
		<ul> <li>File Name</li> </ul>					
		<ul> <li>Initial/Accepted/Updated</li> </ul>					
		Program					
		Softcopy shall be submitted in					
		original scheduling software					
		format					
	Information in Gantt Table area	Ensure the table has the following					
	(Refer screenshot 1a)	items:					
		ID; Indicator; WBS Code; Task					
		Name; Duration; Start; Finish;					
		Predecessors; Successor;					
		Resources; Cost / Contract Sum;					
		Total Slack;					
	Information in Gantt Bar area	Ensure the information in Gantt					
	(Refer screenshot 1b)	Bar area are as follow:					
		Summary Task; Sub-Task;					
		Milestones; Critical / Non-Critical					
		Activities					





Project	Elements	What To Look For / Best
Management		Practice
Process		
Schedule	Working Logic	Ensure all tasks are linked from
Development		Project Start to Project Finish.
	Supporting Details	Ensure no negative float/ slack.
Cost Budgeting	Assigning Cost	<ul> <li>The total cost assigned to all tasks must be equal to project's contract sum.</li> <li>Cost shall be entered in Fixed Cost column (not at Total Cost column) at the task level.</li> <li>Cost shall not be assigned for milestone and external dependency.</li> </ul>
	Financial S-Curve (x axis $\rightarrow$ time, y	Ensure that the Financial
	axis $\rightarrow$ cost (or converted to	S-curve is generated from the
	percentage)	Accepted Program.
	Study and analyze the Financial	Ensure there is no front or back
	S-Curve to ensure the followings at	loading.
	high level (Overall Management):	
	i. Logic	
	ii. Workability	
	iii. Continuity (work contour)	
	iv. Manageable and track able	



#### Work Program Guidelines Jabatan Kerja Raya Malaysia



	D WBS -	Task Mode 👻	Task Name 👻	Duration 👻	Start 👻	Finish 👻	Predecessors 👻	Successors 👻	Resource Names 👻	Cost 👻	Total Slack 🗸
	1	-	▲ MENGGANTI JAMBATAN	338 days	Mon Jun 18, '12	Mon Nov 4, '13				RM4,262,573.75	0 days
	1.1	-	Project Start	0 days	Mon Jun 18, '12	Mon Jun 18, '12		455		RM0.00	1 da
	1.2	-	Prelimanaries & General Items	337 days	Mon Jun 18, '12	Fri Nov 1, '13				RM263,766.20	1 da
F	1.2.1		Initial Item	20 days	Mon Jun 18, '12	Fri Jul 13, '12	2SS	5		RM37,766.20	1 da
E	1.2.2	-	Recuring Items	317 days	Mon Jul 16, '12	Fri Nov 1, '13	4	7SS,11SS		RM226,000.00	1 da
	1.3	-	Provisional Sum Works	310 days	Mon Jul 16, '12	Wed Oct 23, '13				RM150,000.00	8 day
	1.3.1	-3	Apply approval for Traffic Management	30 days	Mon Jul 16, '12	Mon Sep 3, '12	5SS	8SS,9		RM0.00	8 days
	1.3.2		Apply Approval For Temporary Lighting	25 days	Mon Jul 16, '12	Fri Aug 17, '12	755	4SS,185SS,186SS		RM0.00	11 day
	1.3.3	-,	Traffic Management & Control.	280 days	Tue Sep 4, '12	Wed Oct 23, '13	7	10SS		RM100,000.00	8 day
	1.3.4	-,	Temporary Street Lighting.	280 days	Tue Sep 4, '12	Wed Oct 23, '13	8,9SS	2588		RM50,000.00	8 day
	1.4		Environmental Management Works.	280 days	Mon Jul 16, '12	Tue Sep 10, '13	5SS	1255		RM104,828.00	2 day
	1.5		Routine Maintainance During Construction.	280 days	Mon Jul 16, '12	Tue Sep 10, '13	11SS	14SS		RM21,544.00	2 day
	1.6		A Site Clearace & Demolition Works.	16 days	Mon Jul 16, '12	Mon Aug 6, '12				RM21,512.00	2 day
	1.6.1		Setting Out ROW & OGL	9 days	Mon Jul 16, '12	Wed Jul 25, '12	12SS	15	Survey Team 1	RM6,000.00	2 day
	1.6.2	÷	Site Clearance & Demolish Works	10 days	Thu Jul 26, '12	Mon Aug 6, '12	14	19,26,183,33	Backhore 1, Excavator 1[0.5],Lorry	RM15,512.00	2 days
	1.7		▲ Geotechnical Works.	30 days	Mon Jun 10, '13	Thu Jul 25, '13				RM219,470.00	51 days
	1.7.1		Rapid Impact Compaction Test ( RIC)	30 days	Mon Jun 10, '13	Thu Jul 25, '13	23SS	163		RM219,470.00	51 day
	1.8		▲ Earthworks.	301 days	Tue Aug 7, '12	Fri Nov 1, '13				RM415,053.00	1 da
	1.8.1		Stripping Topsoil	7 days	Tue Aug 7, '12	Tue Aug 14, '12	15	20	Excavator 1	RM4,606.50	176 day
	1.8.2		Excavation Works	10 days	Wed Aug 15, '12	Sat Aug 25, '12	19	2155	Rxcavator 1	RM2,145.00	176 day
	1.8.3		Excavation Unsuitable Material	14 days	Wed Aug 15, '12	Thu Aug 30, '12	2055	22	Excavator 1	RM240.00	176 day
	1.8.4	->	Suiitable Material From Common Excavation .	10 days	Fri Aug 31, '12	Tue Sep 11, '12	21	23	Excavator 1, Compactor 25 Ton 1, Back Pusher 1	RM217.50	181 day
	<b>•</b> 1.8.5	-,	Imported Suitable Material.	126 days	Sat Jun 8, '13	Fri Nov 1, '13	22,137	25SS,17SS	Back Pusher 1, Compactor 25 Ton 1, Lorry 1,	RM407,844.00	1 day
	1.9		Drainage Works	233 days	Tue Aug 7, '12	Mon Jul 29, '13				RM51,777.00	31 days
	1.10	-4	Bridge	264 days	Tue Aug 7, '12	Tue Sep 10, '13				RM1,290,861.80	0 days
T	1.11	5	Flexible Pavement.	33 days	Wed Sep 11, '13	Mon Oct 28, '13				RM1,064,295.55	0 days
t	1.12	-	Road Furnitures	37 days	Wed Sep 11, '13	Fri Nov 1, '13				RM195,943.60	0 days
t	1.13		▲ Provisional Sum.	263 days	Mon Jul 16, '12	Fri Aug 16, '13				RM440,000.00	11 days
ŀ	1.13.1	-	Apply Approval For Street Lighting.		,		143	182		RM0.00	-
				30 days	Fri Jun 28, '13	Thu Aug 8, '13					52 days
	1.13.2	÷	Supply & Install Street Lighting.	6 days	Fri Aug 9, '13	Fri Aug 16, '13	181	187,188		RM50,000.00	52 days
	1.13.3	-3	Rellocation Of Utilities Services.	14 days	Tue Aug 7, '12	Mon Sep 3, '12	15	155		RM300,000.00	250 days
	1.13.4		Additional Testing Of Materials & Works.	14 days	Mon Jul 16, '12	Thu Aug 2, '12	855	36		RM20,000.00	11 days
	1.13.5	-	Additional SI Works.	14 days	Mon Jul 16, '12	Thu Aug 2, '12	8SS	36		RM20,000.00	11 days
E	1.13.6	-,	Additional Utility Detection.	14 days	Mon Jul 16, '12	Thu Aug 2, '12	8SS	36		RM50,000.00	11 days
	1.14		As Built Plan.	2 days	Sat Aug 17, '13	Mon Aug 19, '13	182		Survey Team 1, Draftman 1	RM5,000.00	52 days
	1.15	-,	Clearance Of Site Upon Completion	1 day	Sat Nov 2, '13	Sat Nov 2, '13	5,176,187,182,179		Lorry 1,Backhore 1, General Worker 1, General Worker 2, General Worker 3	RM3,000.00	0 days
)	1.16	-	Final Inspection,Handing Over & Maintainance During Deffect	1 day	Mon Nov 4, '13	Mon Nov 4, '13	188	190		RM15,522.60	0 days

#### Screenshot 1(a): Sample Template of Initial Work Program (Gantt Chart)





	0 WBS	Task Mode v	Task Name 👻	12 May	Jun	Qtr 3, 2012 Jul Au		Qtr 4, 2012 Oct   Nov	Dec	Qtr 1, 2013 Jan Feb	Qtr 2, 2 Mar Apr	013 May Jur	Qtr 3, 2013 n Jul A		Qtr 4, 2013 Oct
	1	-	MENGGANTI JAMBATAN		-										<b></b>
	1.1		Project Start		,										•
T	1.2	5	A Prelimanaries & General Items				Mile	estone							
T	1.2.1		Initial Item		Ļ										•
t	1.2.2		Recuring Items												
t	1.3		Provisional Sum Works												
ľ	1.3.1		Apply approval for Traffic Management			*									Ť
	1.3.2	-3	Apply Approval For Temporary Lighting			*	Ы								
t	1.3.3	-,	Traffic Management & Control.				1								
t	1.3.4		Temporary Street Lighting.										ļ		
t	1.4		Environmental Management Works.												
ľ	1.5		Routine Maintainance During Construction.	-		+									
t	1.6	-	▲ Site Clearace & Demolition Works.	_											
t	1.6.1		Setting Out ROW & OGL	1											
ľ	1.6.2	-3	Site Clearance & Demolish Works							-critical ctivity					
t	1.7	-	▲ Geotechnical Works.									_			
t	1.7.1		Rapid Impact Compaction Test ( RIC)	5											
ŀ	1.8	-,	✓ Earthworks.	-											
ŀ	1.8.1		Stripping Topsoil												ľ
ŀ	1.8.2		Excavation Works	-											
ŀ	1.8.3	-	Excavation Unsuitable Material	-											
	1.8.4	-3	Suiitable Material From Common Excavation .												
	<b>•</b> 1.8.5	->	Imported Suitable Material.									Ļ			
	1.9		Drainage Works	1											
Γ	1.10		⊳ Bridge	1		-									
	1.11		Flexible Pavement.	1										-	
	1.12	-,	Road Furnitures	1											-
Γ	1.13		▲ Provisional Sum.	1										-	
	1.13.1	->	Apply Approval For Street Lighting.											1	
	1.13.2	->	Supply & Install Street Lighting.							Summa	rv			Ď	
L	1.13.3	->	Rellocation Of Utilities Services.							Task					
	1.13.4	->	Additional Testing Of Materials & Works.			<b>+</b>									
L	1.13.5		Additional SI Works.	-		•									
L	1.13.6		Additional Utility Detection.	-		9								↓ _	
	1.14		As Built Plan.												
	1.15	-	Clearance Of Site Upon Completion				Sub	Task					Crit	ical	•
-	1.16	- 3	Final Inspection, Handing Over &										Acti	vity	
			Maintainance During Deffect												

#### Screenshot 1(b): Sample Template of Initial Work Program (Gantt Bar)





### Appendix C

Checklist for Assessing Work Program – Progress Stage

Project Management Process	Elements	What To Look For / Best Practice					
Project Monitoring	Baseline	Check whether the baseline is as per accepted baseline.					
	Status Date	Check the status date whether it is as per request.					
	Scheduled Progress (Financial, Physical, Work)	<ul><li>Check the schedule progress based on the status date.</li><li>Shall be updated based on</li></ul>					
		<ul> <li>accepted baseline.</li> <li>Additional columns shall be created to store schedule data.</li> </ul>					
	Actual Progress Tracking (Financial, Physical)	<ul> <li>Ensure actual start and finish dates are updated after updating % complete.</li> <li>Shall be verified by the Supervision Team.</li> </ul>					
	Identify Variances (Financial, Physical, Finish)	<ul> <li>Check cost variance (financial)</li> <li>Check duration variance (physical)</li> <li>Check finish variance (Project finish data)</li> </ul>					
	Gantt Chart view (all 6 columns are mandatory for monitoring of progress)	finish date) <ul> <li>Actual Start</li> <li>Actual Finish</li> <li>Schedule %</li> <li>Actual %</li> <li>Schedule Cost</li> <li>Actual Cost</li> </ul>					





#### Appendix D

Checklist for Assessing Work Program – Revision Stage

Project Management Process	Elements		What To Look For / Best Practice
Revision of Work Program	Revision due to change in scope	•	Ensure correction, improvement & re-planning of schedule is carried out, the process shall be repeated as in Appendix B. Program to be saved as new baseline.
	Revision due to change in project duration.	•	Contractors shall propose based upon approved EOT. Program to be saved as new baseline.
	Revision due to contractor's delay (Recovery Plan).	•	Check for schedule compression (fast tracking & crashing) and overtime. Program to be saved as an extension to the existing baseline (e.g. Baseline 1_1)





Task Name 👻	Baseline Start	Act. Start	Baseline Finish	Act. Finish 🗸	Schedule Physical	% Comp. 👻	Schedule Cost 💂	Act. Cost 🗸
Projek Membina bangunan serbaguna Dan Pondok Pengawal JKR	Tue 01 03 11	NA	Wed 30 11 11	NA	40%	0%	RM495,000	RMO
Project Start	Tue 01 03 11	NA	Tue 01 03 11	NA	100%	0%	RM0	RMO
Preliminaries	Tue 01 03 11	NA	Wed 30 11 11	NA	54%	0%	RM60,000	RMO
Performance Bonds & Insurance	Tue 01 03 11	NA	Wed 09 03 11	NA	100%	0%	RM10,000	RM
Site Office	Thu 10 03 11	NA	Tue 15 03 11	NA	100%	0%	RM30,000	RM
Setting Out	Thu 10 03 11	NA	Sun 20 03 11	NA	100%	0%	RM20,000	RM
Progress Report	Tue 01 03 11	NA	Tue 22 11 11	NA	50%	0%	RM0	RM
CCC	NA	NA	Wed 30 11 11	NA	0%	0%	RM0	RM
* External Works	Mon 21 03 11	NA	Thu 10 11 11	NA	30%	0%	RM35,000	RM
bangunan Serbaguna	Tue 24 05 11	NA	Tue 25 10 11	NA	29%	0%	RM110,000	RM
Frame	Tue 24 05 11	NA	Sun 10 07 11	NA	100%	0%	RM60,000	RM
Wall	Tue 05 07 11	NA	Tue 26 07 11	NA	56%	0%	RM16,800	RM
Roof	Mon 11 07 11	NA	Mon 29 08 11	NA	14%	0%	RM5,600	RM
Finnishes & Furniture	NA	NA	Mon 10 10 11	NA	0%	0%	RM0	RM
Door & Windows	NA	NA	Tue 02 08 11	NA	0%	0%	RM0	RM
Sanitary & Plumbing	Tue 05 07 11	NA	Thu 21 07 11	NA	69%	0%	RM27,600	RM
Electrical Works	NA	NA	Wed 19 10 11	NA	0%	0%	RM0	RM
Wiring	NA	NA	Tue 20 09 11	NA	0%	0%	RM0	RM
Lighting Switches & Powerpoints	NA	NA	Tue 04 10 11	NA	0%	0%	RMO	RM
Fittings	NA	NA	Wed 19 10 11	NA	0%	0%	RM0	RM
Mechanical Works	NA	NA	Tue 25 10 11	NA	0%	0%	RM0	RM
A.C & Ventilation Works	NA	NA	Tue 25 10 11	NA	0%	0%	RM0	RM
Fire Protection Works	NA	NA	Mon 24 10 11	NA	0%	0%	RM0	RM
Pondok Pengawal	Tue 01 03 11	NA	Tue 02 08 11	NA	84%	0%	RM290,000	RM
Land Acquisition	Tue 01 03 11	NA	Tue 01 03 11	NA	100%	0%	RM0	RM
Frame	Tue 24 05 11	NA	Wed 29 06 11	NA	100%	0%	RM60,000	RM
Wall	Thu 30 06 11	NA	Sun 17 07 11	NA	100%	0%	RM90,000	RM
Roof	Thu 30 06 11	NA	Wed 20 07 11	NA	80%	0%	RM120,000	RM
Door, Window & Finishes	NA	NA	Tue 02 08 11	NA	0%	0%	RM0	RM
Minor Electrical & Mechanical Works	Thu 30 06 11	NA	Wed 13 07 11	NA	100%	0%	RM20,000	RM
T&C	NA	NA	Tue 08 11 11	NA	0%	0%	RM0	RM
Project Finish	NA	NA	Wed 30 11 11	NA	0%	0%	RM0	RM

#### Screenshot 2: Sample Template of Updated Work Program





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