

Enhancing Delivery of RMK-10 Through Quality-Based Selection of Consultants Across Program and Specialisation



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ISSUES

Consultants' Performance

Quality of **Technical Output**

Quality of **Service**

Cost Effectiveness



ISSUES

AG's Reports 2008/2009

- Review consultant appointment process
- Improve site supervision & monitoring
- Increase technical capacity for project supervision
- Monitor consultants performance
- Action on non-performing consultants



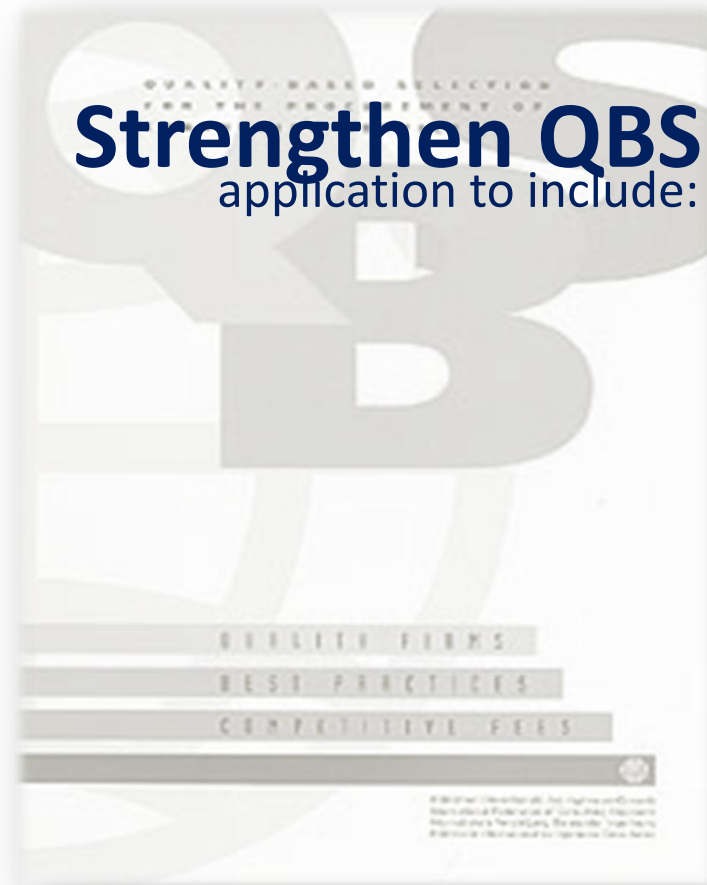
consultancy services

Contributors to project success



consultancy services

QUALITY-BASED SELECTION



all projects



Program-Based
appointment

consultancy services

Program-Based Approach



consultancy services

Program-Based appointment



DESIGN service

Design services to a group of projects



SPECIALIST service

Specialist services to a group of projects eg. green design, value management



SUPERVISION

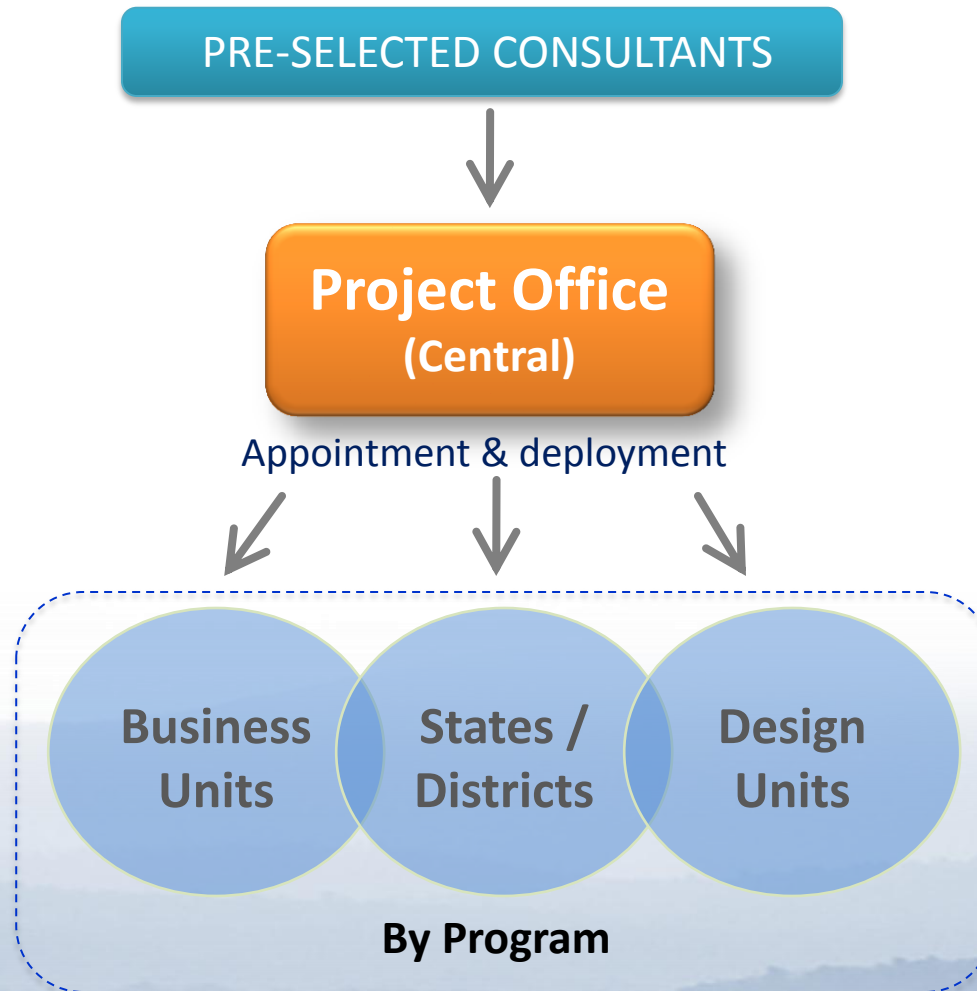
Supervision services to a group of projects within a location

Appointment of Consultants

Programs

consultancy services

Management by Project Office



advantages

Program-Based Approach

- 1. Drive behavioral change in managing project
- 2. Develop competency & specialisation
- 3. Optimal use of consultants' expertise
- 4. Efficient management of consultancy services
- 5. Early appointment of consultants
- 6. Timely appointment
- 7. Saving on consultant fees

consultancy services

Recommendation

Implement appointment of consultants based on program and specialisation utilising Quality-Based Selection for Government projects



