JKR Community Of Practice

Connecting Knowledge

SEMINAR COP JKR - 2013
PEMBENTANGAN PORTAL JCOP

25 NOV 2013 by Hj. Sulieman Hj. Md Yusof

Introduction Portal JCOP

"Top companies have learned that technology is the easy part of supporting knowledge creation and sharing. The really hard part is working with people to improve knowledge sharing and collaboration."

OD Practitioner Journal of the Organization Network

Communities of Practice (CoPs) are groups of people :

- shared interest, purpose, or practice
- who often collaborate via established Web sites.

These community Web spaces are designed to
allow community members to share ideas and knowledge in several ways.

PORTAL JCOP GROUP MEMBERS

BIL	NAMA	CAWANGAN
1	Sr. Roznita Othman	PROKOM
2	Abdul Rahman Ambari	PROKOM
3	Ahmad Azmil Mohd Azlan	PROKOM
4	Soon Chooi Mee	PROKOM
5	Mohamad Ashrulnizam Abdul Rahim	PROKOM
6	Muhammad Rahimi Abdullah	CKJG
7	Ruzita Zainal	CKASJ
8	Hj. Sulieman Hj. Md Yusof	BPKS
9	Ir. Siti Rohani Baharuddin	BPKS
10	Noraisah Kadirin	CKUB
11	Khairil Hizar Khuzaimah	CKUB
12	Hanifah Abdullah	CKE
13	Megat Zuhairy Megat Tajuddin	CKE
14	Ir. Radzwan Kasim	CKM
15	Shamsuddin Jamran	BTM
16	Ng Siew Lan	BTM
17	Mohammad Azfariyanto Kongit	BTM

For the Organization

- Helping build a common language, methods, and models around specific topics
- Increasing access to expertise across the organization
- Aiding retention of knowledge when employees leave the organization
- Acting as a means of developing and maintaining long-term organizational memory
- Connecting practitioners with a common interest and need who may be co-located
- Decreasing the learning curve of new employees
- Responding more rapidly to customer needs and inquiries
- Building core capabilities and knowledge competence
- Cross-fertilizing ideas and increasing opportunities for innovation
- Supporting faster problem solving, both locally and organization-wide.

For the Individual

- Helping individuals do their work
- Fostering a stable sense of community with other peers and with the organization
- Helping build individual knowledge and skill
- Providing challenges and opportunities to contribute.

Strategies of Portal JCoP

- Newsletters and calendar events
- Community announcements
- Content publishing
- Links to other community-related sites or content sources
- Threaded discussions
- Real-time collaborative sessions
- Captured experiences of retired practitioners
- Internal list serves to post comments
- Email-based expert access/question-and-answer system to post and distribute inquiries

JKR Community - Common Questions

Example	Typical Question
Problem Solving	"Can we work on the steel design and brainstorm ideas. I'm stuck"
Request for Information	"Where can I find the code of conduct for Engineers"
Seeking Experience	"Has anyone dealt with this kind of situation"
Reusing Asset	"I have the same report format in soft copy and you can reuse it"
Coordination and Synergy	"We can combine effort in this fast track project delivery"
Discussing Development	"What do you think of the BIM implementation in JKR"
Documentation Projects	"We have face this problem 5 times now. It's time to sit down and write it down once and for all"
Visits	"We need to visit your premises. We need to establish the procedures in our organization"
Mapping Knowledge and identity gap	"Who knows what and what are we missing. What other groups should we connect to?"

JCoP Tag line

i) **Build Network**
- Building JCoP Portal

ii) **Engage Experts**
- Identifying Domain Areas of Experts

iii) **Share Experience**
- Creation of JCoP Cafe

iv) **Transfer of Knowledge**
- Tacit to Explicit (Knowledge Bank)

BULID NETWORK

ENGAGE EXPERTS

SHARE EXPERIENCE

TRANSFER KNOWLEDGE

Lowyat Community of Practice

MAIN MENU   FORUM   PRICELISTS   🛒 STOREKINI   SEND US A TIP   ADVERTISE WITH US   SEARCH & ENTER 🔍   1,689

🔥 ACTIVE THREADS

Walau eh..... Freshie cant speak english

Samsung Galaxy Note 3 - Official v10

No selling needed. Only provide services. Open to

Kelantan to implement Hudud. Yeay!

hi /k

WB Humble Bundle

Official TM UniFi High Speed Broadband Thread V18

Rate my depression

If earn 4k, what car can actually afford?

LYN Proton INSPIRA Owners and Fans Thread V60!

🖥 LATEST THREADS

[WTS] Faulty PS3 Fat 40gb, YLOD CECGH06

Candice.S leads the Victoria's Secret model

real life scam just outside bank

My prediction had came true

Mobo Recommendation to Pair with i7-3770

WTS - Used Iphone 5 (Black)

very cunning parking system in TPM

Actually the JB gomen should keep mural..

stamp & legal fee

RPGT hike won't curb speculation, experts say

BlackBerry ontest!

November 12, 2013

THE LOWYAT.NET X BLACKBERRY "WHAT BLACKBERRY 10 ARE YOU"

[OPINION] WHY THE NIKON DF MAY JUST BE NIKON'S MOST EXCITING CAMERA SO FAR…

PlayStation▪4
MALAYSIA
PRESS CONFERENCE

November 8, 2013

SONY MALAYSIA TO HOLD PLAYSTATION 4 PRESS CONFERENCE ON 14

WEEKLY NEWS ROUNDUP (04/11/13 – 10/11/13)

November 7, 2013

[FEATURE] BEFORE BUILDING FLEXIBLE

▷ **Lowyat.NET**

Google™ Custom Search | Search | ✕

User Name | •••••••• | GO

▸ Front Desk ▬

Forum	Topics	Replies	Last Post Info
Announcements *(2 Active Users)* General Announcements and Updates.	141	23	🗓 Nov 6 2013, 12:40 AM **In:** Members Promoted - Nov 2013 **By:** goldfries
Main Site/Forum Feedback and Helpdesk *(3 Active Users)*			

▸ Special Interest ▬

Forum	Topics	Replies	Last Post Info
Apple Byte *(74 Active Users)* **Subforums:** [iPhone], [iPod Bar], [iPad] Think different. Forum Led by: UnUsUaL, davidgary73, tinkerbel, blacktrix, christcwl9	15,495	617,934	🗓 Today, 09:42 AM **In:** iPhone Cases,Battpacks,Scre... **By:** silencer5089
Mobile Computing *(29 Active Users)*			🗓 Today, 09:28 AM

▸ Roundtable Discussions ▬

Forum	Topics	Replies	Last Post Info
Real World Issues *(20 Active Users)* Debates on real world issues, politics, economics and other issues making the news. **Strict moderation is enforceable, and there is zero tolerance for any rule violation. Do not post unless you understand the issue at hand and the rules** Forum Led by: MayAnne, fyire, b00n, Moderator	2,760	352,492	🗓 Today, 09:28 AM **In:** Malaysia has no creativity? **By:** cracksys
Finance, Business and Investment House *(194 Active Users)* **Subforums:** [Stock Exchange], [Credit Cards, Debit Cards and Loyalty Cards] Have money to invest? Need to make money to invest? Have a business you're keen to build up? Discuss it here! Forum Led by: cherroy, b00n, tinkerbel, MilesAndMore, lucifah	15,102	941,169	🗓 Today, 09:42 AM **In:** STOCK MARKET DISCUSSION V141 **By:** Boon3
Property Talk *(415 Active Users)*			

▸ Entertainment ▬

Forum	Topics	Replies	Last Post Info
Movies & Music *(9 Active Users)* **Subforums:** [Galeries de Celebrites] All the latest blockbuster flicks, chart topping hits, and everything else you call entertainment. Forum Led by: +Newbie+	8,496	416,683	🗓 Today, 09:08 AM **In:** JDorama Fan's Club Vers... **By:** dundermifflin
Anime Shrine *(4 Active Users)* Geki! Animenation Gambate! For the Anime Otaku needs... Forum Led by: +Newbie+, HMMaster, Fyonne, Dark Steno, linkinstreet	3,101	410,861	🗓 Today, 09:16 AM **In:** Steins;Gate(シュタイン... **By:** dlwk1988
Gamers Hideout *(63 Active Users)* **Subforums:** [Diablo III], [World of Warcraft], [Online Gaming], [Warcraft 3], [Sports Games], [Battlefield Series], [Competitive			🗓 Today, 09:41 AM

MAIN MENU **FORUM** PRICELISTS 🛒 STOREKINI SEND US A TIP ADVERTISE WITH US SEARCH & ENTER 🔍 1,689

› **Trade Zone** ▪

Forum	Topics	Replies	Last Post Info
Garage Sales *(680 Active Users)* **Subforums:** [Full Systems, CPU, Motherboards, Casings, PSUs], [Display Cards & Monitors], [Memory & Drives], [Mobile Phones and Related Accessories], [Networking Related Items], [Notebooks & Tablets], [Music Players and Audio Related Accessories], [Games], [Cameras & Photography], [Blu-ray / HD-DVD / DVD] Got some TECH STUFF you're not using that you want to sell? Post your items here and see if someone wants to buy them. Forum Led by: Moderator, Trade Enforcers, Probationary Moderator	320,286	2,488,289	🗓 Today, 09:42 AM **In:** [WTS]CANON,NIKON,SONY,CASIO... **By:** rabbittjs
LYN Street Mart *(380 Active Users)* **Subforums:** [Automotive Garage], [Stuff For The Ladies], [Stuff for the Lads], [Food Market], [Hobbies & Collectibles], [Pet Store], [Home Electronics & Homewares], [Musical Instruments] Lowyat.NET's very own "pasar malam". Buy or sell anything! (non-TECH / IT items) Forum Led by: Moderator, Trade Enforcers, Probationary Moderator	124,652	1,371,877	🗓 Today, 09:42 AM **In:** [WTS] Preloved Authentic Lo... **By:** vivadeprun
Bulk Orders *(15 Active Users)* **Subforums:** [Memory, Drives & Media]		305,365	🗓 Today, 06:53 AM **In:** [WTBULK]Safe shopping from

5,916 active users in the past 15 minutes

› **Board Statistics** ▪

Today's active topics · The moderating team · Today's top 10 posters · Overall top 10 posters

5916 user(s) active in the past 15 minutes

3,425 guests, 2,425 members, 66 anonymous members

3425 guests, **2425** members, **66** anonymous members

g_c, Google.com , mousqy, kezman, rabbittjs, MSN.com , raymondyjtan, lespaulclassic, tyj91, kelvinkennedy, Bing.com , krash810, chalex, zajun80, popolo88, hovercraft97, Snyy, Diiimn, magiara, xbotzz, ... [**Show remaining active users**]

Find Us on Facebook

102 members celebrating Birthday

Today's Birthdays

102 members are celebrating their birthday today
SaiLenFatt(34), Ulek(54), alkt(102), royfsc(29), tintinn(41), miracle(28), perky(26), Archronicles(25), kens2005(28), eternity4av(25), ChopSuey(37), Krull(36), 7chai(23), xin.047(26), thxsound1138(34), jazon85(28), Eddx(25), Sh1mX(28), Edward@Gu(29), kurt_stormrage(30), pissmaker(29), yunkies(31), furryfeline(36), Stacey smith(31), cipitgendud(22), Shan'do Earend(24), necromencer(36), mr_abc(27), jipeng(32), vei-87(26), leejll(33), KHN(46), kogula14(30), rubinho14(28), mypejon(29), najibu(28), Midnight~*(22), hykoh1982(31), Nicholas Chan(35), lala9090(27), mashimarox(27), benjoe(28), sharkeer(29), zabran2020(28), hvsna(24), jayz80(33), TinkyToinky(29), elsoniek(26), Weezer92(21), tlazymoon(25), nimanhid(35), yi1993(20), peachsmoochies(25), barney14(24), JiNGiisME(23), amyrossi46(32), Dermo(36), keihoong(24), farid87(26), RebeccaHii(28), nolly dolly(26), AJfredo(27), silver7crew(22), Markes Wong(24), Jozufashion(28), aliciacyl(25),

Banner CoP JKR Malaysia

Menu (mega menu – refer to http://jcop.vms.my/)

Spotlight
(to highlight announcements/recent activities/latest publications etc)

Updated daily/weekly by each domain/CoP team

Popular/Latest Forum Threads
(threads are extracted from the CoP portal - dynamic)

CoP1
(intro/link to CoP1)

CoP2
(intro/link to CoP2)

CoP3
(intro/link to CoP3)

CoP4
(intro/link to CoP4)

Info 1
(snippets/links)

Info 2
(helpdesk/faqs/feedback)

Quick Link 1	Quick Link 2	Quick Link 3
Quick Link 4	Quick Link 5	Quick Link 6

Footer (links – refer to refer to http://jcop.vms.my/)

J-CoP

This is a simple hero unit, a simple jumbotron-style component for calling extra attention to featured content or information. (Caralouse style)
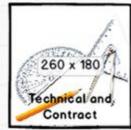
Learn More

« 1 2 3 4 »

| Hot! | Recent | Most Answers |

Can you elaborate more on work delegation
Project Management: How to Decide What to Delegate... (Roznita:9.2k)

How much time does it take to complete the project planning
The answer is "sufficient". You need to spend the time to define the work, create a schedule, estimate the costs and set up the project management processes... (Sulaiman:10.1k)

How do I differentiate risks and assumptions?
Let's take an example of a common statement that is included in many Project Definitions... (Sulaiman:10.1k)

How do I differentiate risks and assumptions?
Let's take an example of a common statement that is included in many Project Definitions... (Sulaiman:10.1k)

How do I differentiate risks and assumptions?
Let's take an example of a common statement that is included in many Project

260 x 180 — **Project Management**

260 x 180 — **Human Resource Management**

260 x 180 — **Facilities and Assets**

260 x 180 — **Stakeholder Management**

260 x 180 — **Technical and Contract**

kNOWledge 260 x 180

J-CoP Café – Lets join-in...

software statistics teaching
contract-administration
cost-management stakeholder
communication-management
project-planning risk-management
cost-management scope-management
defination

260 x — **Top Contributors**

260 x — **Gallery**

260 x — **Know Your Experts**

260 x — **Take a**

260 x — **Events**

260 x — **Helpdesk?**

Build Network

Engage Experts

Share Experience

Transfer Knowledge

Why J-CoP?

Hot!   Recent

Mengapa kenaikkan pangkat tahun ini perlu menghadi...

Bagaimana untuk menangani kakitangan bawahan yang...

Adakah tempoh 3 tahun penempatan dan pertukaran pe...

Gallery   Top Contributor   Know Your Expert

Take a Tour..   Events   Helpdesk

Project Management

Project Management related discussion

Human Resource Management

Human Resource related discussion

Facilities and Asset Management

Facilities and Assets Management discussion

Stakeholders Management

Stakeholders discussion

Technical and Contract Administration

Engineering and Contract related discussion

JKR as a Learning Organisation

Evaluate

Cultivate

Enable

resource-management   wbs   human

design-issue   construction   late   integration   time   coordination

communication-management   tag

time-management

scope-management   variation   project   definition

monitor   order   closing   client

hospital   time-manag   project-planning

-CoP Café

ecent **Hot!** Most votes Most answers Most views

lost answered questions

+5 votes | **8** answers | ### Kenapa projek JKR banyak berdepan dengan perubahan kerja?
asked Sep 27 in **Project Management** by **Zainal Sin** (1,630 points)
scope-management

+10 votes | **6** answers | ### Mengapa kenaikkan pangkat tahun ini perlu menghadiri temuduga dimana sebelum ini tiada temuduga?
asked **6 days** ago in **Human Resource Management** by **mrahimi** (310 points)

+1 vote | **6** answers | ### Pembekal Utiliti lambat response, tindakan apa yang perlu diambil?
asked Oct 30 in **Stakeholders Management** by **haris** (3,730 points)
stakeholder utility time

+4 votes | **6** answers | ### Apakah risiko yang paling tinggi dalam sesuatu projek?
asked Oct 17 in **Project Management** by **hizamuldin** (1,710 points)
risk-management

+2 votes | **6** answers | ### Apakah langkah-langkah yang perlu untuk mengatasi masalah brif projek yang tidak lengkap untuk projek-projek JKR?
asked Oct 1 in **Project Management** by **maria_marcus** (2,670 points)
communication-management scope-management variation

ASK A QUESTION:

Most popular tags

stakeholder

facilities-asset-management

risk-management

time-management project-management

asset integration stakeholder-management

communication-management

387 questions

460 answers

51 comments

95 users

J-CoP Café

Kenapa projek JKR banyak berdepan dengan perubahan kerja?

+5 votes

scope-management

asked **Sep 27** in **Project Management** by **Zainal Sin** (1,630 points)
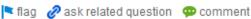
⚑ flag   💬 **Answer**

8 Answers

+2 votes

Penentuan skop di peringkat perancangan tidak sempurna. Projek nak cepat on the ground.

answered **Sep 27** by **maria_marcus** (2,670 points)

⚑ flag   🔗 ask related question   💬 comment

---

0 votes

Ini adalah kerana ketidaktelitian semasa peringkat perancangan projek dan juga semasa proses rekabentuk.

answered **Sep 27** by **SallehO** (1,470 points)

⚑ flag   🔗 ask related question   💬 comment

---

0 votes

Kita selaku perunding teknikal kepada kerajaan wajar membantu pelanggan dalam penyedian brief projek bagi projek-projek yang hendak diserahkan kepada JKR. Dengan bantuan perundingan tersebut, kita akan lebih jelas dari peringkat awal lagi.

Related questions

Bagaimana untuk mengawal peningkatan kos projek disebabkan oleh perubahan kerja semasa pembinaan?

Apakah langkah-langkah yang perlu untuk mengatasi masalah brif projek yang tidak lengkap untuk projek-projek JKR?

Bagaimanakah JKR akan mengambil tindakan dengan pertambahan bilangan projek-projek baru yang agak banyak yang akan diserahkan oleh pelanggan kepada JKR akhir-akhir ini?

Mengapakah JKR masih perlu juga mendapat kelulusan pelanggan sekiranya berlaku perubahan kerja (V.O) atau EOT?
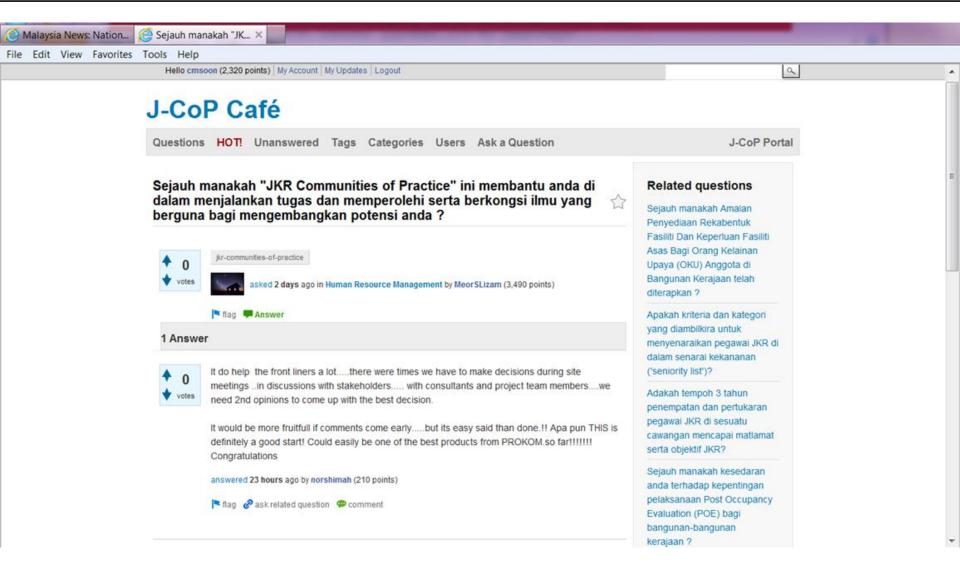
Nama PROJEK JKR tapi kenapa kontraktor lebih berkuasa daripada JKR dan konsultan?

J-CoP Café

Top scoring users

MeorSLizam	3,780		darus	1,790	
haris	3,730		Nor Sadilah	1,730	
symahadhir	2,960		hizamuldin	1,710	
farijal	2,810		roznita	1,690	
maria_marcus	2,670		Zainal Sin	1,630	
MdHanafiah	2,350		SUSarah	1,510	
cmsoon	2,320		zuhairizan	1,470	
abangabrahman	2,270		SallehO	1,470	
azlanaziz	2,090		Ainulhuda	1,400	
abrahmans	1,950		admin	1,350	

1 2 3 4 5 next »

Most popular tags

stakeholder

facilities-asset-management

risk-management

time-management   project-management

asset   integration   stakeholder-management

communication-management

387 questions

460 answers

51 comments

95 users

Portal JCoP Cafe

TERIMA KASIH