



AWANGAN PENGURUSAN PROJEK KOMPLEKS

#### SCOPE

Question	What to expect
Is the project well-defined and clearly understood?	PMP, Q-Plan
All scope changes are subjected to the scope change process?	Variation mgmt/ Outcome review - meeting minutes
Is there a process to incorporate the impact of scope change with regard to the time and cost?	Gantt Chart/ Ms Project/ Meeting minutes
How was client involvement during scope definition process?	Cost benefit/ Meeting minutes
project scopes and objectives been revisited and revalidated regularly ?	Revised PMP, Q-Plan







Origin & Background	Assumptions
Stakeholders	Exclusions
Project Governance	Related Projects
Project Authority/Delegations	Expertise Required
Organizational Benefits	Major Risks
Project Objectives	Key Activities
Statement of Deliverables	Expected Budget
Constraints	Immediate Approvals





#### TIME

Question	What to expect
reasonable programme (including critical path and milestones) in place?	Project Schedule/ Gantt chart
The project schedule updated on regular basis?	Project Schedule/ Gantt chart
Does the project schedule reflects all identified deliverables?	Project Schedule/ Gantt chart
The project is according to schedule?	Project Schedule/ Gantt chart
The project progress reflects the current scope?	Project Schedule/ Gantt chart





# Schedule Planning

- Activity Definition
  - Identify activities needed to produce deliverables
- Activity Sequencing
  - Identify & document dependencies among activities
- Activity Resource Estimating
  - Estimate the type & quantities of resource required
- Activity Duration Estimation
  - Estimate the time needed to perform each activity
- Schedule Development
  - Analyse activity sequences, durations, resources & constraints
  - Develop project schedule plan







Question	What to expect
Cost plan throughout the project life-cycle?	Anggaran Harga Jbtn, Cost Plan, unjuran
Cost tracking system in place and is up to date?	Meeting minutes
Budget variances has been monitored and reviewed regularly?	Meeting minutes
All cost variances have been approved in writing.	letter





# What is Cost and Project Cost Management?

- Cost is a resource sacrificed or foregone to achieve a specific objective or something given up in exchange
- Costs are usually measured in monetary units
- Project cost management includes the processes required to ensure that the project is completed within an approved budget





#### QUALITY

Question	What to expect
Is there a quality plan in place?	Project Quality Plan
Are deliverables subject to a quality plan?	No. of NCR/ Letter of Approval
Remedial and corrective actions have been taken?	Letter/ Memo/ Meeting minutes
Standards and procedures for product of the project accordance to quality plan?	T&C Result
The construction test plans are realistic (test strategy, test plan and test cases in place).	Test Plan & Execution Dates
Is there a tracking system for project quality?	Letter/ Memo/ Meeting minutes





# What are the QUALITY process?

- Quality Planning: identifying which quality standards are relevant to the project
- Quality Assurance: evaluating overall project performance to ensure the project will satisfy the relevant quality standards
- Quality Control:

monitoring specific project results to ensure that they comply with the relevant quality standards while identifying ways to improve overall quality





#### RESOURCES

Question	What to expect
The right human resources are in place?	Organisation Chart, Staff database, RAM
Project team members are able to allocate sufficient time to the project.	RAM
Is there a good cooperation within the project?	Project team peformance
All necessary material resources and appropriate technology are planned and have been made available for the project?	List of Material
The appropriate technology resource is available for the project?	List of expertise required
The project activities are well managed and supervised.	Letter/ Memo/ Meeting minutes

PROJECT MANAGEMENT EXCELLENCE

#### Human Resource Planning

#### **Creation of staffing management plan which includes .....**



- roles
- responsibility
- reporting relationship



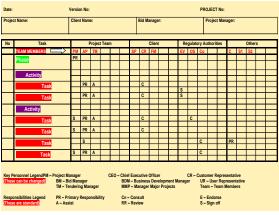




### **Responsibility Assignment Matrix**

- Determine tasks (WBS)
- Determine resource requirements and skill sets
- Determine availability
- Assign resources to tasks
- Assign responsibilities

- Assign according to key:
- Responsible, Assist, Consult, Sign-off
- Obtain agreement from Resource Owner
- Produce and distribute
- Review and adjust at Milestones







#### COMMUNICATION

Question	What to expect
Is there a communications plan in place?	Comms Plan
All key stakeholders have been identified?	Network diagram
Regular meeting involving all stakeholders are being held?	Letter/ Memo/ Meeting minutes
Project information is up to date and readily accessible at all times?	Meeting Schedules and Project Progress
Performance report and/or project status report is submitted regularly?	Report Schedules





### Project communication involves;

Generating, collecting, storing, retrieving and ultimate disposition of project information ....

... in a timely manner ... to the appropriate stakeholders





# **Communication Planning**

Stakeholders need:

- What information?
- How to communicate the information?
- When these information are needed?

Which stakeholders ... needs what information ... by when and ... how to reach them





# Project Communications planning should include:

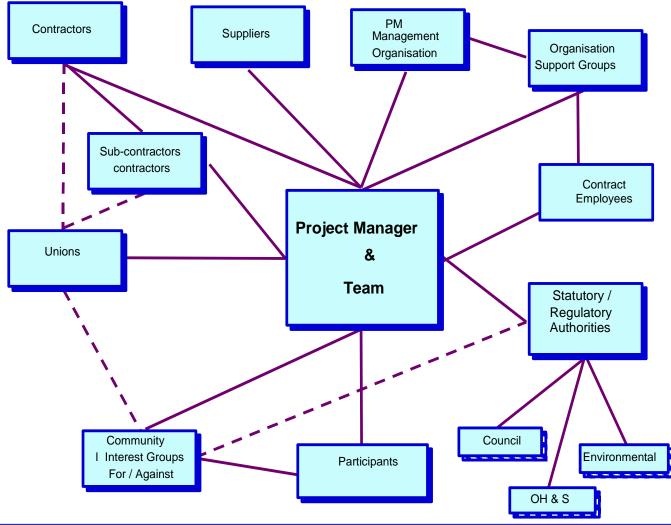
- Project Office requirements
- Project Network Diagram
- Roles and responsibilities for key staff
- Contacts list
- Media to be used
- Reporting and reports
- Meetings
- Communications Matrix







#### **Network Diagram**







# Communications Management Matrix

 The Communication Matrix template illustrates the types of meetings and reports that will be used throughout your project.





#### 

PROJECT:	
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**PROJECT MANAGER :** 

PREPARED BY:

**DATE OF PREPARATION:** 

**REVIEWED**:

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Participant ID												
REPORTS												
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MEETINGS												
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Consider the Reports and meetings required, the subject and frequency (weekly, monthly, milestone, phase)

Abbreviations Key:

P – Prime responsible for activity

M – Prepares and distributes Minutes/distributes

**R** - Receives Report

A – Attends & receives Minutes
B – Receives Minutes only Report
C – Consulted prior to meeting or report writing



Question	What to expect
Risk plan in place?	Risk mgmt plan/ Issue register/ Meeting minutes
Mitigation strategies are in place and are carried out as per risk plan.	Risk mgmt plan/ Issue register/ Meeting minutes
Regular risk reviews are undertaken?	Issue register/ Meeting minutes
All risks and issues that have arisen are being managed?	Issue register/ Meeting minutes





What is Risk?

 The likelihood (or probability) of an adverse event occurring

 The impact or consequence that the event may have on a project should it occur





#### What is risk management?

 Identifying, analysing and responding to risk factors and events throughout the life of a project





# **Risk Monitoring & Control**

- Track identified risks
- Monitor residual risks
- Identify new risks
- Execute risk response plans, and
- Evaluate their effectiveness throughout the project life cycle





#### PROCUREMENT

Question	What to expect
Procurement procedures have been identified and adhered to accordingly?	Letter/ Memo/ Meeting minutes/ Procurement plan
Allowance for constraints and contingency plans in cases of deviations from the agreed procurement plan?	Meeting minutes
Contract uncertainties and constraints from scope definition were identified and managed accordingly?	Letter/ Memo/ Meeting minutes





### What is Procurement Management?

- Plan Purchases & Acquisition
- Plan Contracting
- Request Seller Responses
- Select Sellers (Contractors)
- Contract Administration
- Contract Closure





#### INTEGRATION

Question	What to expect
There is a "whole Project Management Plan".	PMP, Q-Plan
A Project Team has been created.	Letter/ Memo/ Meeting minutes
A single Project Manager has been appointed for the complete project life cycle.	Letter of Appointment
Meeting agenda cover all areas in Project Management.	Performance/ Meeting minutes
Project status report is prepared according to Project Management Best Practices	Meeting minutes/ Progress Report





# Integration ???

- To identify, define, combine, unify & coordinate the various processes & activities
- To unify, consolidate, articulate & integrate actions that are crucial to the project success – meeting customer needs

"whole Project Management Plan"





## OCCUPATIONAL SAFETY AND HEALTH

Question	What to expect
Is there an Occupational Safety and Health plan in place?	OSH Plan
A person is responsible for monitoring the plan?	Letter/ Memo/ Meeting minutes
Occupational Safety and Health documentation and reports have been completed?	Document/Reports





# ENVIRONMENTAL MANAGEMENT PLAN

Question	What to expect
Is there Environmental Management Plan?	EM Plan
Anybody responsible for monitoring the plan?	Letter/ Memo/ Meeting minutes
Environmental Management System documentation and reports have been completed?	Document/ Reports





#### TRAINING

Question	What to expect
Knowledge and skill gaps have been identified?	Training Need Analysis
Is there a training plan in place for all project team members?	Training Plan
Adequate training (and time for training) been built into the project schedule?	WBS/ Ms Project





#### DOCUMENTATION

Question	What to expect
Documents are held in a central project location?	Location name
Proper version control is in place?	Filling system
Proper signed authorities are in place for key decisions?	RAM
Is there a decision register?	Letter/ Memo/ Meeting Minutes Storage





## **ROLES AND RESPONSIBILITY**

Question	What to expect
Roles and responsibilities are clearly defined?	RAM
Adequate executive support for the project?	Letter/ Memo/ Meeting Minutes Storage





#### HAND OVER

Question	What to expect
Is there an acceptance/commissioning strategy in place?	T&C Program and Results
Is there a handover schedule?	WBS/ Ms Project
Handover and maintenance plan have been considered in detail?	Letter/ Memo/ Meeting Minutes
Is there a process for post construction reviews?	Meeting Minutes





