

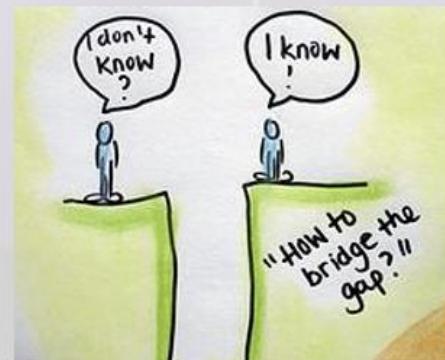


Bengkel
PENGENALAN JPEDIA & JCOP
@ JKR Malaysia

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Unit ECKM, CPAB, JKR

Why ECKM matters to us

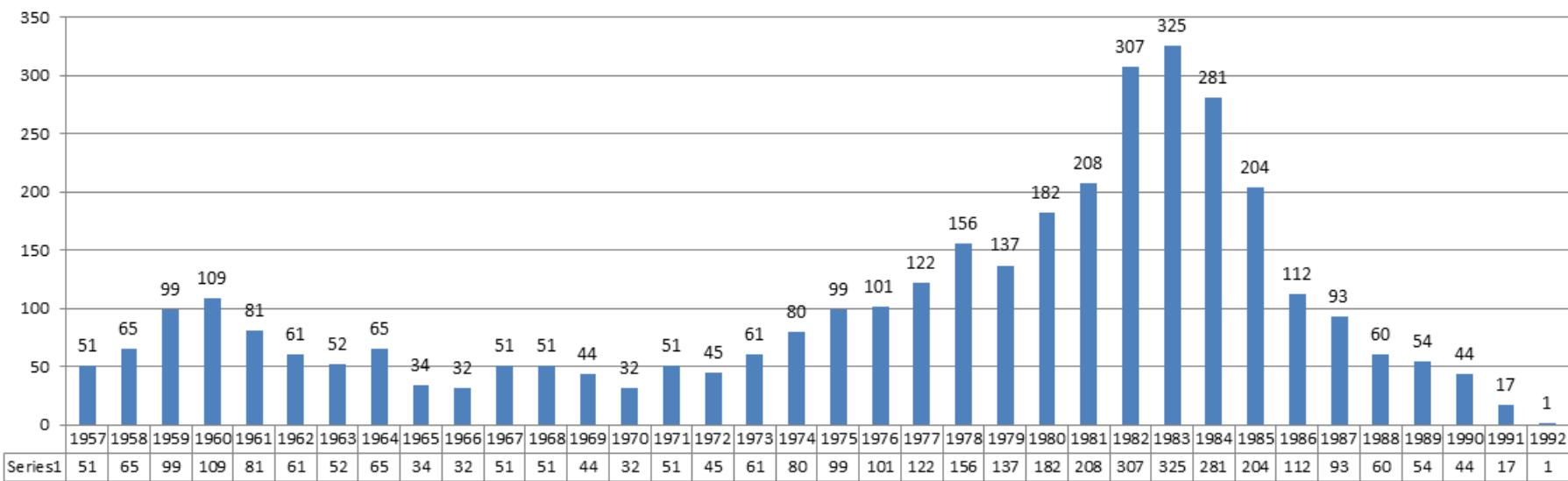
1 Our most critical technical knowledge remains siloed in the organisation – or worse, is heading out the door



2 Our people work at different locations and are geographically dispersed. Knowledge sharing across the department becomes more challenging. People are not learning from each other and are reinventing the wheel



Ringkasan Jumlah Pegawai Pengurusan & Profesional berdasarkan Umur



The KM Agenda

To cultivate **knowledge sharing and learning culture** across department through the use of proven **effective knowledge sharing tools**



MAJOR KM INITIATIVES (since 2008)

- 1 **JPedia**, an online repository to share knowledge-in-context)
- 2 **Communities of Practice** to share domains of knowledge
- 3 **JCoP**, an online platform to ask and discuss
- 4 **Project Lessons Learned System** to share key project learnings
- 5 **KM Toolbox**, set of tools and techniques to capture and share insights and ideas
- 6 **JKR Yellow Pages** to locate experts within the department
- 7 **E-Learning** to provide 24 x 7 learning environment

Types of Knowledge



Information, Documents,
Records and Files

EXPLICIT KNOWLEDGE
Identified and Codified

TACIT KNOWLEDGE
Lives in people and their practices
Experiences, Competence,
Commitment, Deeds and Thoughts

20%

**USE IT OR
LOSE IT**

80%

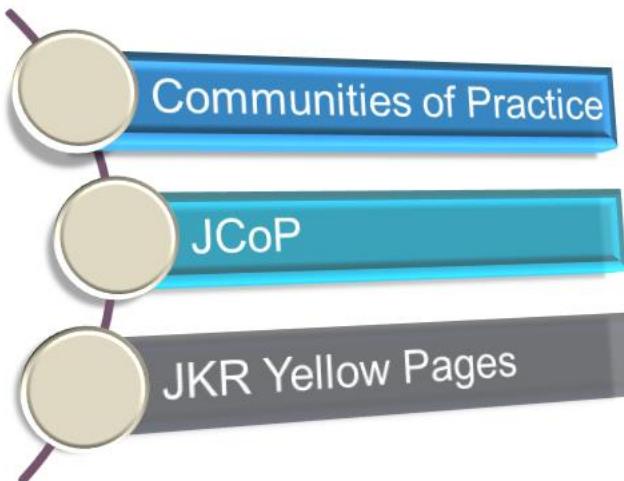
JKR Knowledge Transfer Strategies and Initiatives



Personalisation Strategy

Uses technology to provide information of “who”, “what” and “when” means.

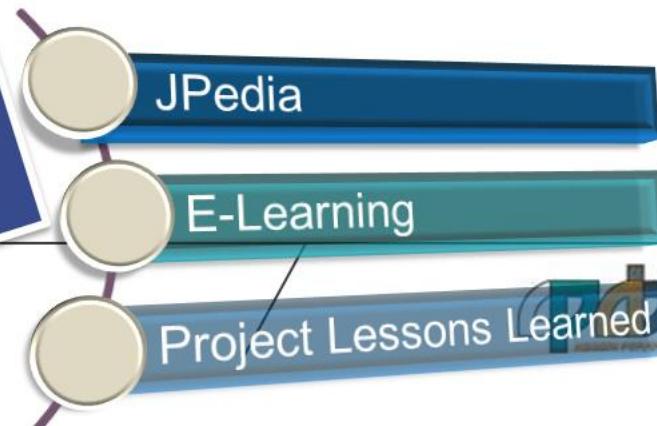
Connecting
People to People



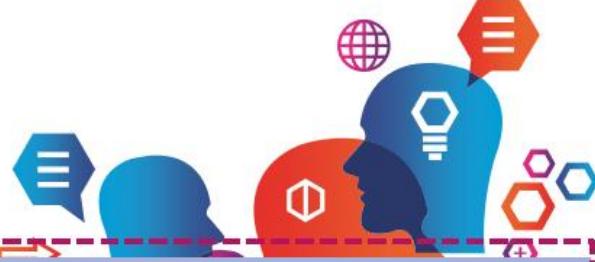
Codification Strategy

Detaches knowledge from knowledge holder
articles, explicit knowledge

Connecting
People to Content



JKR KM Online Tools



Jpedia

Online Knowledge Repository

- Best Practices
- PM Competency Framework
- Project Lessons Learned
- Technical References and Guides
- Presentations
- Conference Papers



Connect People to Content

JCoP

Virtual Communities of Practice

- CoP Domains
- Subject Matter Experts Profile
- Ask and Discuss Online Platform



Connect People to People

Jpedia Statistics

PAGE STATISTICS



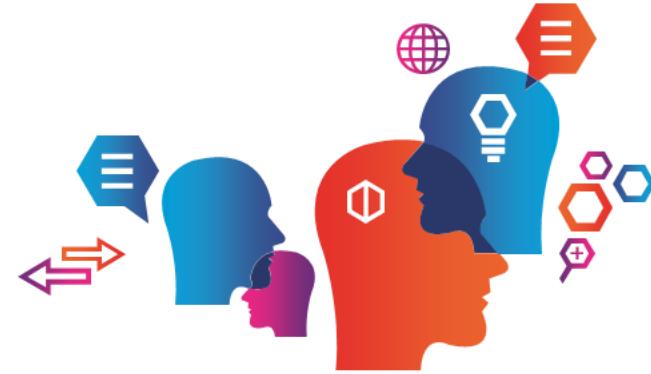
60
AVERAGE VISITS/DAY



10,200
PAGES



8,098
UPLOADED FILES



2,976
REGISTERED USERS

* As of 08.08.2017

JCoP Statistics – Quick Stats



1,134
QUESTIONS



2,158
ANSWERS



774
COMMENTS



2,481



REGISTERED USERS

* As of 08.08.2017

Sesi Hands-On JPedia

