



# **OBJECTIVE OF PHC**

- Is a comprehensive review to assist you in conforming that your project is achieving what it is designed to do.
- Is a short diagnose to establish project's status
- Is a short independent assessment of how well the project is performing in accordance to its objectives and standards.
- To identify the strength and weakness of the project through PHC questionnaire



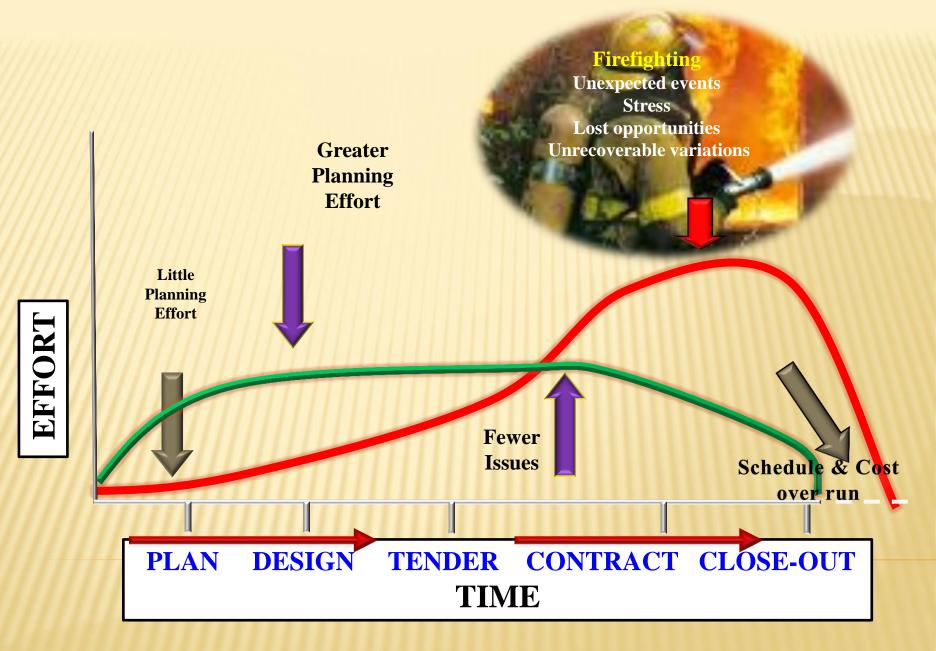
# **OUTPUT OF PHC**

- Short summary report identifying the project strength and areas requiring improvement
- Rating of potential impact of issues to the project performance
- Suggested action to be taken by the project team
- Follow-up date of revisiting and project's check-up.





## Why PROJECT HEALTH CHECK needed?









## Planning provides the MAP ... to guide you to where you and the Project Team want to go ... and focuses on how to get there!!!







# PLANNING

Projects which are planned early in the Life Cycle, with contributions from stakeholders and team members, are better able to be controlled and managed





- Most project are sick and do not even realize the extent of their sickness.
- High percentage of project finish behind schedule and/or over budget.
- Enterprise project statistics may be worse due to increased complexity, data and integration issues.





## **BENEFITS OF PHC**

- Reducing the risk of project failing
- Improve quality of project
- Early warning detection and recovery development
- Adequacy assessment to project control, monitoring and reporting
- Faulty rectification
- To minimize the deviant of project from the course





# What is PROJECT HEALTH CHECK ?



# **Project Health Check**

- An independent check of the status of the project at any time
- Will identify assistance required by some projects
- Can recommend coaching and mentoring
- Can recommend deeper level of intervention
- It is also an opportunity to formally recognize good project managers







# When to conduct PROJECT HEALTH CHECK?





# When & How often to use PHC?

- The process can be applied at any point in the project life cycle;
- There would be advantages in undertaking a Health Check early in the life of a project;
- It is probably best applied prior to a project handover or at the commencement of a new project phase;
- It is suggested that a maximum of 4 Health Checks in the life a 2-3 year project would be adequate;





## **PHC Practitioner visit & report**

- Will determine condition of the project
- Will identify areas of concern
- Will recommend a course of action, but.....
- Is not the solution to project issues

The responsibility for action remains with the Project Manager





- Healthy
- Observation

Serious Condition

**Critical Condition** 

- Project is performing to specification
- looks OK but some aspects need to be monitored
- immediate action to resuscitate (Green Team)
- probably beyond
   recovery (Red Team)





# Who conduct PROJECT HEALTH CHECK?





### Project Health Check Practitioner

- An individual with strong competencies in project management;
- Preferably Certified as a registered Project Manager (Min Level 5 Registered PM) or a least > Grade J48 to leads the Health Check Team.





# Note that..... PHC is strictly not AUDITING Process



## How does this differ from an AUDIT

- It is not about compliance it is about project performance;
- It is not about criticism, its about facilitating better outcomes;
- It looks at the current status and tests the potential;
- It increases awareness of good PM practices;
- It is about the project not the individuals;
- It is not about a lengthy process its in and out in about 2 hours;
- It is a process a Project Manager should welcomes as performance benchmark.

# **Project Health Check**

### Example of Template



### **Example : Questionnaire**



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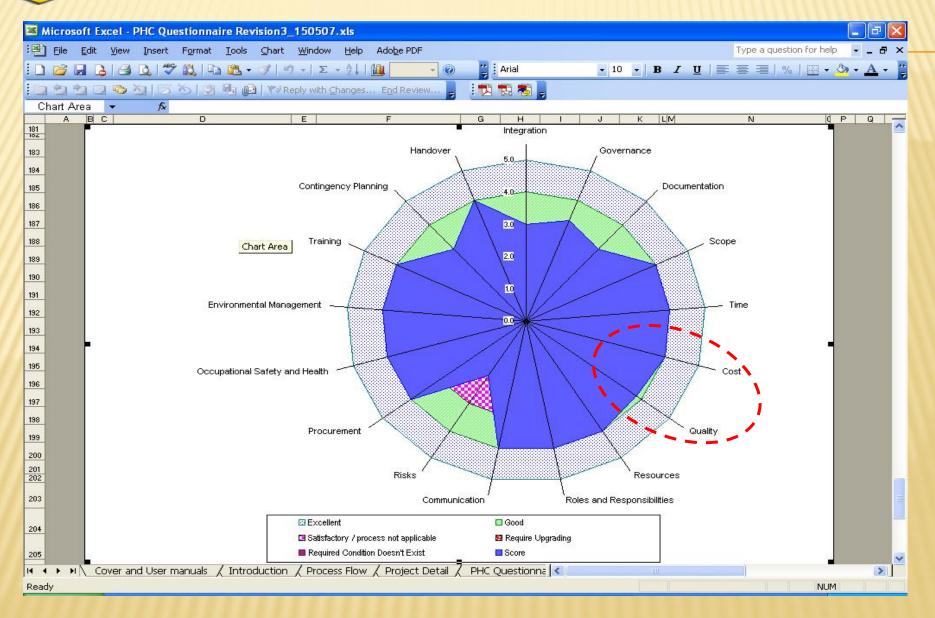




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172	Indicates that JKR / the project team are not applying well developed processes and effective project management capabilities and resources. Successes are more likely due to chance than co-ordinated effectiveness.	156	to	234	ILL									
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### **Example : PHC Output**







### **Example : Summary Report**



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# **Project Health Check**

### JKR's Project Health Check Procedure



### **Prosedur**



HPO menyediakan PMP dengan bantuan mentor

Mentor dan PHC practitioners rancang perjumpaan /sesi

Perlantikan – PHC Practitioner & pasukan

PHC Team – •Project's Document Reviewing •Interview (Questionnaire) •PHC report

Mentor menyediakan laporan pementoran

Perancangan PHC Mentoring

Perjumpaan Mentor dgn PHC Practitioner

**Persediaan PHC** 

Pelaksanaan PHC

Penyediaan Laporan PHC Mentoring (berkala)

to next slide

Pengarah/HOPT/Pengurus Projek/HPO – kenalpasti projek untuk PHC

> Kenalpasti PHC Practitioners

Director /HPO–I maklum pasukan projek mengenai PHC

HPO menyediaan Laporan Pelaksanaan PHC



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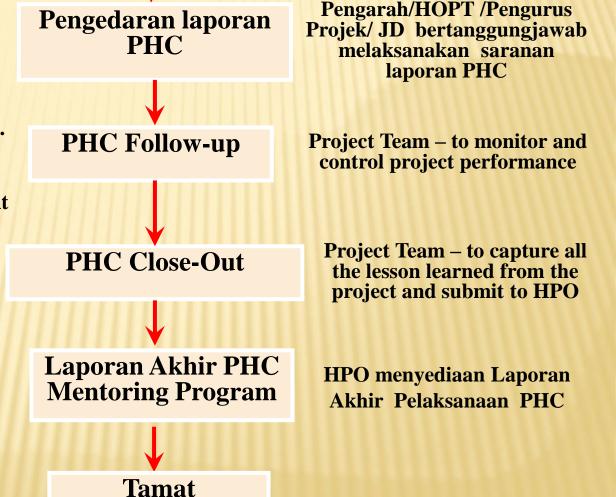
HPO – edar laporan PHC kepada pihak berkenaan ; Pengarah/HOPT /Pengurus Projek/ JD

HPO/PHC Practitioner buat follow up saranan laporan PHC.

PROKOM – Suggest way to handle situation. Identify Green Team or top management appoint Red Team (if required)

PROKOM – to capture and document lesson learned from the project

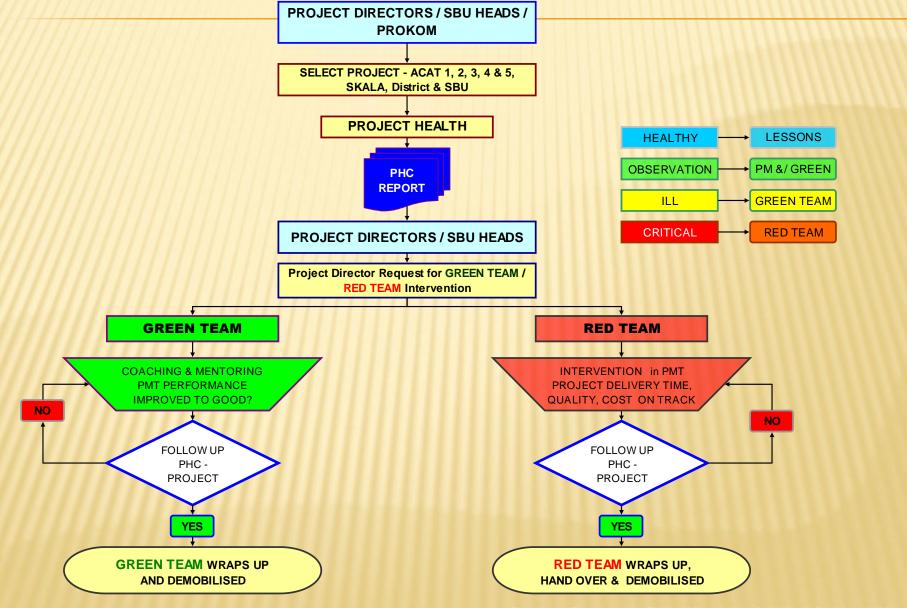
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### **PROJECT HEALTH CHECK & GREEN TEAM AND RED TEAM**







## **Possible Recommendations**

- Observation some remedial treatments to be applied and a further review in 3 months.
- Increased Resources specific enhancement necessary to realign the project;
- Green Team intervention systems in place but not being properly applied - coaching & mentoring for project participants
- Red Team Interventions project is out of control, no consistent application of procedures, competencies necessary not available;







- The Coaching/Mentoring Unit appointed by <u>PROKOM</u> which assists in the promotion of effective use of standard project management practices and tools by all JKR project managers.
- They react to requests for assistance by JKR project managers, or by referral from the Project Practitioner







- A small team of highly experienced people who respond to a project with major problems,
- Would be expected to apply radical solutions including changes of project personnel.
- The Red Team will those appointed by JKR Top Management.

