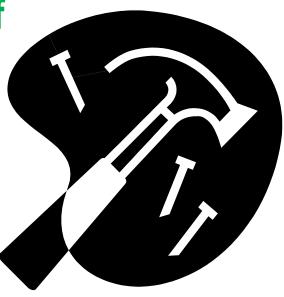# SOFT SKILLS TRAINING

Using the Valuable Tools of Feedback

Using the Valuable Tools of Feedback

- ❑ Let project team members know they have excelled
- ❑ Reinforce good contributions
- ❑ Let others know you recognise and value their efforts

- ❑ Help minimise defensiveness
- ❑ Motivate staff to improve
- ❑ Increase project teams overall performance